

End-User License Agreement

1.1 License Grant

Folion grants you a **non-exclusive, non-transferable, non-sublicensable license** to install and use the Folion software and related services **solely for personal or internal business purposes**.

You may **not**:

- Copy, modify, or reverse engineer the software.
- Redistribute, resell, or share activation keys.
- Circumvent licensing or access controls.

1.2 Payments & Refunds

- All purchases are **final**.
- Because Folion provides digital goods and activation keys, **all sales are final once payment is completed**.
- If a technical issue prevents activation, Folion may choose to provide support or assistance **at our discretion**, but we are not obligated to do so.
- Users are responsible for maintaining access to their own devices and licenses.

1.3 Usage & Risk

The Folion software is provided **“as is” and “as available,”** without warranties of any kind. Use the software at your own risk. Folion disclaims all warranties, express or implied, including merchantability and fitness for a particular purpose.

Folion does not guarantee uninterrupted access. Temporary downtime, server issues, or third-party service failures are outside Folion's control.

Folion does **not** provide legal, financial, or professional advice. AI or automation outputs must not be considered a substitute for qualified professional judgment.

1.4 AI & LLM Features

- Some features use AI / LLMs (e.g., Amazon Bedrock).
- AI outputs are **informational only** and may be inaccurate, incomplete, or biased. Users must verify information independently.

- Folion does **not store your files**; only ephemeral context is sent to AI services.

1.5 Intellectual Property

Folion, its logo, branding, and content are **protected by copyright and trademark laws**.

All rights not expressly granted are **reserved by Folion**.

1.6 Limitation of Liability

Folion is **not liable** for any damages arising from use of the software, including but not limited to: loss of data, lost profits, downtime, or AI-generated outputs.

Folion's total liability, if any, is limited to the **amount paid for the license**.

1.7 Termination

This EULA terminates automatically if you violate any term.

Folion may revoke your activation key or license at any time for misuse.

1.8 International Users / Governing Law

This EULA is governed by the laws of the **Province of Ontario, Canada**.

Users outside Canada agree that any disputes will be resolved under Ontario law. By purchasing or using Folion from another country, you accept these terms and acknowledge that local laws may differ, and that Folion does not guarantee compliance with foreign jurisdictions.

1.9 Usage Metrics & Token-Based Limits

Folion may use internal token-based metering to measure usage of AI and LLM-related features. Any message counts, chat approximations, or usage estimates shown in the application or on the website are provided for convenience only and are not guaranteed.

Actual availability is **determined solely by the token allocation associated with your plan**, and token consumption may vary depending on message length, model behavior, or system usage. Folion makes **no guarantee** that estimated chat counts or approximations will match actual usage.